

DIRECTORS OF THE HEATHFIELD COURT ESTATE MANAGEMENT BOARD
UPDATE JANUARY 2012

Dear Residents,

At the January 2021 meeting of the Heathfield Court Board, the following Estate Management issues were discussed that might be of interest to Residents:

1. Estate Security:

An upgrade to the CCTV system is being considered with extra cameras.

2. The Bins Area:

The volume of rubbish and recycling material has recently increased, probably because of the Coronavirus 'lockdown' and become more difficult to manage. It is a small area in terms of space and has limited capacity for any additional bins. Residents are asked to be considerate with their household waste by not leaving anything outside the bins.

It was agreed that this area should be professionally cleaned at least twice a year. We are also investigating the possibility of extra recycling bins and will ask Hounslow Council if extra collections can be arranged.

3. Common areas and landings:

The Board has received complaints that Residents are often leaving equipment such as prams, bicycles and building materials, and even doing DIY work on some of the communal landings. Leaving anything at all in the communal halls and landings is a fire risk and is strictly against Heathfield Court rules. We will be writing to all Residents to remind them not to leave any possessions out on the landings and any that are will be removed.

4. It was pointed out that the fire escape stairs require more regular cleaning. The site Porter Gary will be asked to clean each stairwell at least once a month.

5. We were asked to set up a 'small Jobs and repair list' where Residents could note repairs or minor decorating that needs to be done. The 'Contact Us' page on the Heathfield Court website at <http://www.heathfield-court.co.uk/contact/> can be used for this.

6. It was noted that Gary, the Porter, attended the site on Christmas Eve, while on annual leave, to help to fix a problem with the entrance doors to Block 1. He also responded very quickly recently to a leak in one of the flats.

7. Peter Collier, from Faraday Property Management, confirmed that, virus restrictions permitting, he is normally on site at Heathfield Court on Monday mornings between 9.00 and 11.00 and is available to meet Residents, subject to suitable precautions. He should be e-mailed in advance or a message left with Gary in the Porter's Lodge.

9. Coronavirus:

Faraday confirmed that Gary continues to hygienically clean the front doors, lifts and handrails daily and notices have now been put up asking residents and visitors to wear face masks on the Estate.

The HCCL Board
Faraday Property Management
18/01/2021.